Step 3:

Returning The Sample To The Laboratory

Samples must be returned to Genova Diagnostics by overnight delivery to arrive next day.

For UK mainland patients only: Genova Diagnostics recommends using the enclosed courier collection service, or alternative e.g.: Royal Mail, Special Delivery. The mailing envelope is not pre-paid.

For patients outside of the UK: please arrange an international courier such as FedEx, DHL, UPS.

Please note: the laboratory is closed at weekends. Samples should not be in transit over the weekend; please arrange for the samples to be sent overnight and to arrive no later than Friday.

- Plan to return the sample Monday Thursday by overnight delivery only.
- Make sure the tube is tightly closed and identified with completed label.
 Failure to complete the label correctly will result in the sample being rejected.
- Put the tube in the plastic tube holder inside the biohazard bag and seal it securely.
- Place the biohazard bag in the silver pouch with the frozen freezer brick.
- Place the sealed silver pouch inside the mailing envelope with your completed and signed requisition form.
- Seal the envelope.
- Once posting/couriering of samples has been arranged, keep any tracking numbers issued by the courier / Royal Mail for future reference.

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Vitamin D

Clinician Instructions for Blood Collection



Check Your Kit

- A 1 Serum collection tube
- B 1 Transfer tube
- C 1 Label
- D 1 Plastic blood tube holder with absorbent paper
- E 1 Bleed kit (needle, holder, wipe, spot plaster)

- F 1 Pipette
- **G** 1 Biohazard bag
- H 1 Gel freezer brick
- I 1 Silver pouch
- J 1 Requisition (to be completed and signed)
- K 1 Mailing envelope
- If any of the items are missing or expired, call the laboratory on 020 8336 7750.
- The appearance of the above kit components are for illustration use only and actual contents may vary slightly from that shown.

Step 1:

FOR THE PATIENT:Schedule & Prepare for the blood draw

- Certain medications and supplements may influence the plasma levels of vitamin D measured in this test. Results may help demonstrate the efficacy of medications or supplements, or a clinician may elect to have the patient temporarily discontinue non-essential one's (including vitamin D) to obtain a baseline. Do not change the use of any medications or supplements unless instructed to do so by your practitioner.
- Please note: equipment provided is for the use of a qualified phlebotomist, doctor, or nurse only.
- Arrange to have the blood drawn on Monday Thursday, for returning to the laboratory by next day delivery, to arrive by Friday morning. Samples must be received within 24 hours of collection. The laboratory is closed at weekends and samples should not be in transit over the weekend.
- Freeze the enclosed gel freezer brick for a minimum of 4 hours before returning sample to the laboratory.
- Complete the requisition form with all patient and payment information. Be sure it is signed by the patient/ responsible party in the box labelled "Final Sample Date / Time."

Step 2

Blood Draw: For Clinician Use Only

Sample processing must be completed within 15 minutes after blood draw. Not following these instructions may affect the test results.



Write the patient's full name (first AND last), date of birth, and the time and date of collection on the serum tube and the enclosed label. Attach the label to the white-top transfer tube.



Draw blood to fill the red-top tube. Mix blood sample thoroughly by gently inverting the tube three times.



Allow the tube to clot for 15 minutes whilst standing in a rack.



Centrifuge for 15 minutes at 3000 RPM.



Use the pipette to transfer the serum from the tube in to the transfer tube.



Place the transfer tube into the biohazard bag and seal. If unable to send immediately freeze to keep the specimen stable.



Ensure the patient completes, signs and dates the requisition form: the test can not be processed without this information.